

## RESPONDING TO THE CHILD'S STORY

The My World tool gives children an opportunity to express how they are doing and how they feel about communicating in different every-day situations.

To accurately interpret the information provided by the child, you should always make sure to clarify what the child says and their intended meaning. This will help ensure that strategies are based on correct information.

### VERIFY WHAT THE CHILD EXPRESSED

The information revealed when using the tool represents a projection of the child's experience. The outcome of the consultation depends on your ability to accurately record or interpret that information.

It is therefore essential to ensure that you are clear about the intent and meaning expressed by the child. You can do this by checking with the child during the conversation about what is occurring in each situation and, if necessary, how the child feels.

### USE OPEN-ENDED QUESTIONS

Open-ended questions can also help seek clarification. The questions should be worded in language appropriate to the level of each child.

For example:

- "Tell me more about your experience in that situation."
- "What would you like to see different about this situation?"
- "What should we do next?"
- "What would be the best thing that could happen to make it easier for you to hear in this situation?"
- "I work with other children who have trouble hearing the ... (eg, teacher, other children, etc.)."
- "Can you think of some advice to give to these children that also works well for you?"
- "Do you feel that your teachers understand your hearing loss? What makes them understand or not understand?"

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- Is there anyone in your life that understands your hearing loss?  
Who?
- If you work, do you feel that your employer and co-workers understand your hearing loss? What makes them understand or not understand?
- Do you feel that your friends understand your hearing loss?  
What makes them understand or not understand?
- If you could give any advice to parents, teachers, or employers in regards to how to help you communicate better...what would it be?
- If you could tell your friends anything about your hearing loss, what would it be?
- Is there anything that you would change about having a hearing loss, such as how it affects you at home, school, or work?