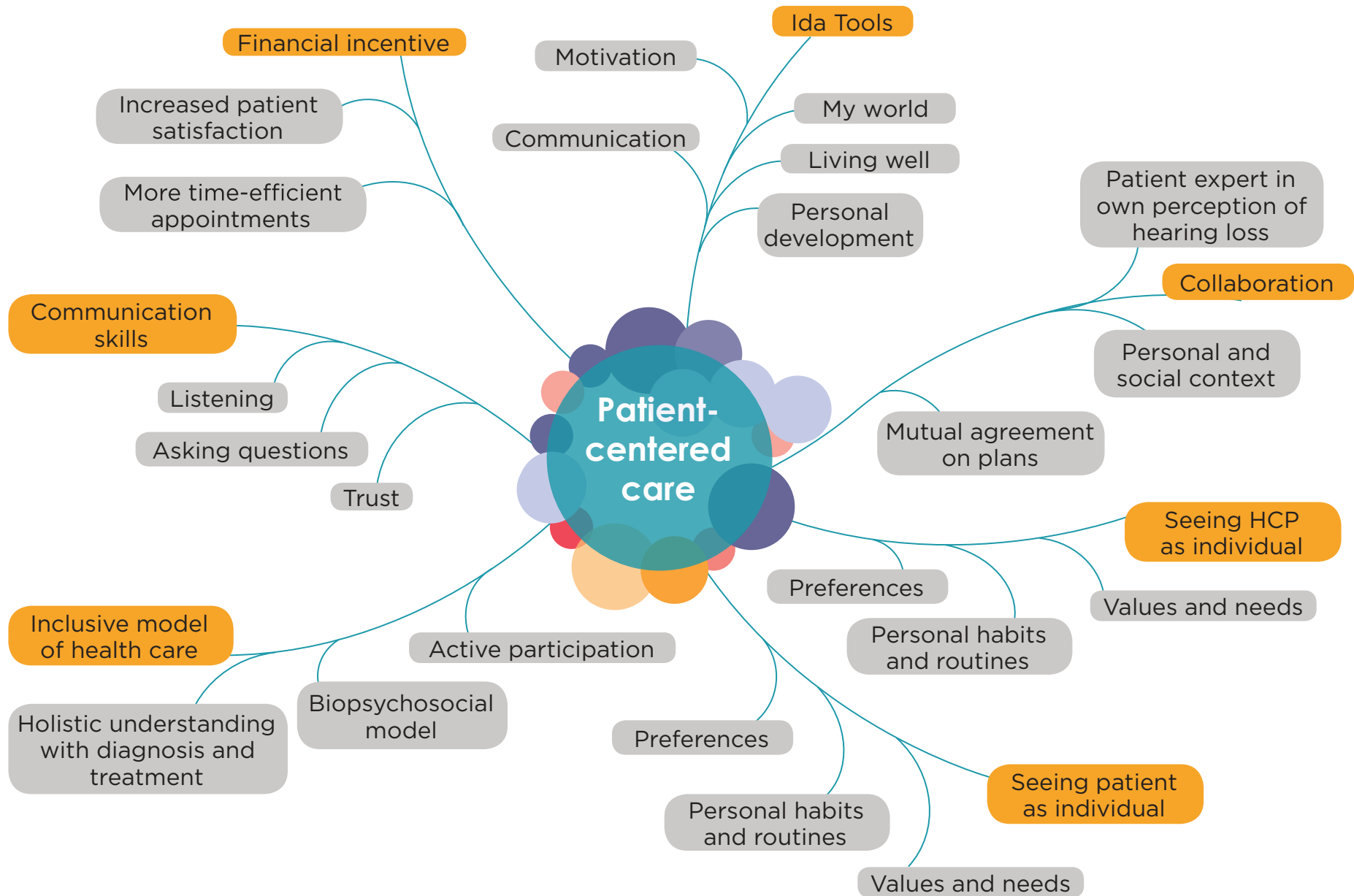


Example Mind Map of Patient-Centered Care



Example Characteristics of Patient-Centered Care

Ida tools

Motivational tools
Communication tools
My world
Personal development
Living well with hearing loss

Financial incentives

More effective appointments
Patient satisfaction

Inclusive model of health care

Biopsychosocial model
Holistic understanding with diagnosis and treatment
Active participation

Communication

Personal communication skills
Listening
Asking questions
Empathy
Consensus
Trust

Seeing patient as an individual

Needs, values, and rights
Personal habits and routines
Preferences
Social context and personal relations

Collaboration

Patient expert in their own hearing loss
Patient finding own strategies
Mutual agreement on plans
Communication partners
Shared responsibility